

## Warranty of 5 years from the date of delivery

All sunscreens of the COPACO collection 2018-2021 based on fibreglass are guaranteed against abnormalities in their essential characteristics and during normal processing and correct use of the screen.

The warranty is not valid when the abnormality is the result of:

- Wrong action caused by transportation, unloading, storage & treatment;
- Lack of expertise in processing or installing the screen, incorrectly mounted screen that tears / is damaged during activation of the mechanism and damage due to abnormal weather conditions;
- Consequences resulting from the use of improper chemical cleaners, abrasive products and misapplied procedures;

The warranty becomes valid on the date of delivery of the goods and this warranty is always confirmed on the invoice. The complaint or claim for compensation must be filed within 30 days after determination of the abnormality, with a maximum of 5 years after invoicing.

If the appeal on the warranty is justified, after examination by COPACO, COPACO replaces the damaged rolls. Other costs such as wage, transportation, assembling & disassembling of damaged goods are not covered by this warranty.

